



Definition: Attrition refers to the dropout or withdrawal of students from courses or programs before completion.

• Attrition can be expressed as a **rate**:

of students who leave the college or program

Total # of students enrolled at the beginning of a period

 Attrition occurs at all levels: degrees, courses, programs, clubs, etc.

Why Care About Course Attrition?

- ☐ Understanding course attrition is crucial for GWC to ensure equitable access and success for all students.
- ☐ Despite efforts to foster inclusivity, disparities persist, impacting student retention and success.
- □ Studying **why** certain groups drop out of courses is essential for crafting interventions and policies that boost retention and academic success.
- ☐ Our funding is partially based on student success (SCFF).



Methodology = Mix Methods

- → Administered to 124 GWC faculty across disciplines
- → 27 multiple choice questions. 5 point Likert scales
- → 3 open ended questions
- → Conducted using Google forms for 10 days
- → Survey participants = **34**. Response rate = **27.4%**
- → Chat GPT analysed qualitative data for themes





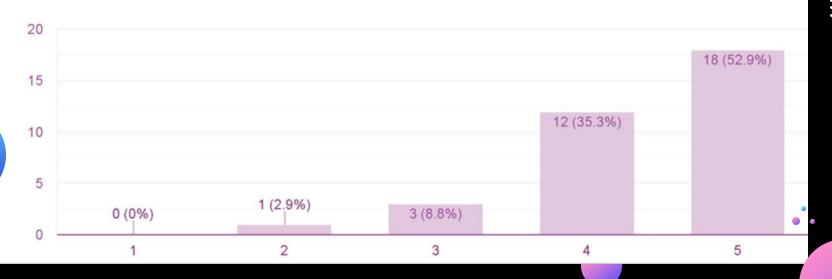




Findings for RQ #1

I understand the concept of an attrition rate in a college course.

34 responses



The faculty have a general understanding of attrition conceptually

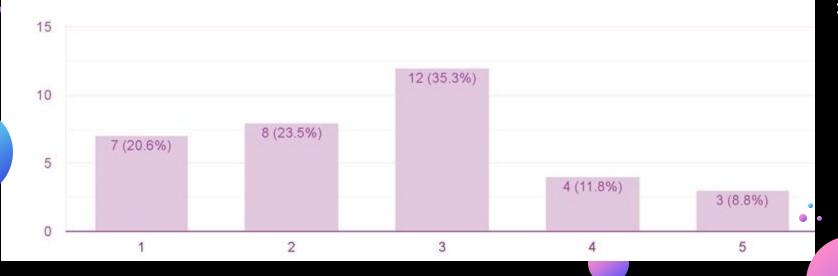




Findings for RQ #1 Cont.

I am familiar with Golden West College's overall course attrition rates.

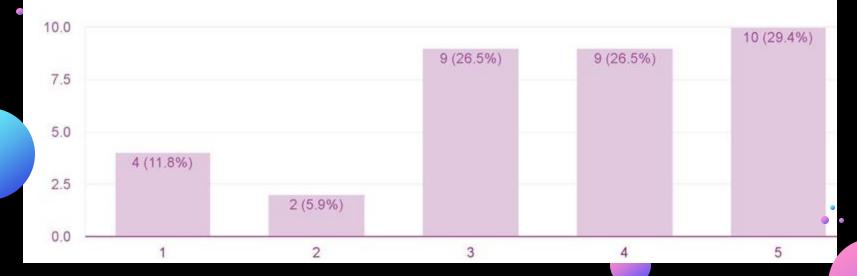
34 responses



More faculty are unaware of GWC overall course attrition rates than aware.

Findings for RQ #1 Cont.

I am aware of the current course attrition rates within my academic discipline at GWC. 34 responses



Faculty are locally aware of course attrition rates, but not on the macro level.



Findings for RQ #2

I am familiar with research on strategies to mitigate student attrition in college courses.

34 responses



Faculty could benefit from learning strategies that mitigate course attrition

Findings for RQ #2 Cont.

I believe that my course policies and processes contribute to student course attrition.

33 responses



Most faculty agree; their course policies contribute to higher attrition rates



★ Flexible and Supportive Policies:

- Flexible due dates, multiple exam attempts, and test corrections.
- Utilize support through embedded tutors, office hours, the ASC, and affinity groups.

Active Learning and Engagement:

- Emphasis is placed on active learning with group activities, repetition of content, and scaffolding with feedback.
- Encourage students to engage in discussions, problem-solving, and utilize campus resources.

• Clear Communication and Transparency:

- Prioritize clear communication of expectations through detailed syllabi and Canvas announcements.
- Use email notifications to remind students of deadlines that encourage communication when needed.





> Attendance and Engagement:

- PD centered on RSI, and effective communication skills of faculty.
- Identifying at-risk students early on and intervening promptly to improve outcomes.

> Support Services and Resources:

- Increase the use of early alert systems, success coaches, and qualified tutors.
- Expand the embedded tutor program and promote mental health services available on campus.

> Enhanced Collaboration:

- Unify department course policies for a more consistent student experience from instructor to instructor.
- Increase communication about campus resources.
- Promote a sense of community on campus to improve student engagement and retention.



Next Steps...

Expand

Institutionalize a attrition survey at GWC across all sectors

PD at CIL

Faculty need best practices to help lower attrition rates at GWC



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Use the GWC Data Dashboard to learn more about GWC attrition rates

### Research

Attrition is complex.
Stay up-to-date on
peer-reviewed
research





"Student attrition is not a fate, but a challenge—a challenge to innovate, to support, and to inspire. Every dropout is a story waiting to be changed, a path waiting to be redirected, and a journey waiting to be reclaimed." —A wise educator

